

tcn

your voice everywhere



Hands Down Hosted

TCN, Inc. in Brief

About TCN, Inc.

TCN is a leading provider of cloud-based call center technology for enterprises, contact centers, BPOs, and collection agencies worldwide. Founded in 1999, TCN combines a deep understanding of the needs of call center users with a highly affordable delivery model, ensuring immediate access to robust call center technology, such as predictive dialer, IVR, call recording, and business analytics required to optimize operations and adhere to TCPA

regulations. Its “always-on” cloud-based delivery model provides customers with immediate access to the latest version of the TCN solution, as well as the ability to quickly and easily scale and adjust to evolving business needs. TCN serves various Fortune 500 companies and enterprises in multiple industries, including newspaper, collection, education, health-care, automotive, political, customer service, and marketing.



Founded in 1999



Leading SaaS Technologies
(Software as a Service)



Global Player



Rated TOP 4 in Voice
Broadcasting Solutions



Services Several
Fortune 500 Companies



Leading TCPA
Compliance Suite



Services Some Top 10
Collection Agencies



Over 400 Clients in
Collections Industry Alone

Company Snap Shot:



Terrel Bird
Co-Founder and CEO



Jesse Bird
Co-Founder and CTO



Ashley Hansen
CFO



Kerry Sherman
VP Business Devel.



Dave Bethers
VP of Business Intel.



L. Tiatia
VP of Client Support

Core Products

- Inbound
- Outbound
- Blended
- IVR
- Agent Gateway
- Cloud Interface
- Real Time Reporting
- Business Intelligence
- SMS
- Manual Dial

Industries Served

- Automotive
- Healthcare
- Collections
- Contact Centers
- Marketing
- Newspapers
- Politicians
- BPO
- Schools
- Universities

Applications

- Event Notifications
- Customer Service
- Call Centers
- Collections
- Surveys
- Marketing
- Payment Reminders
- Retention Calls
- Education
- Pollitical Polling

Major Awards and Achievements:

- TCN was selected by ADP as the provider for Customer Touch, powered by TCN.
- TOP 4 Voice Broadcasting Solutions since 2011.
- TOP 6 Predictive Dialer since 2011.
- Top 5 Predictive Dialer Solutions since 2011.

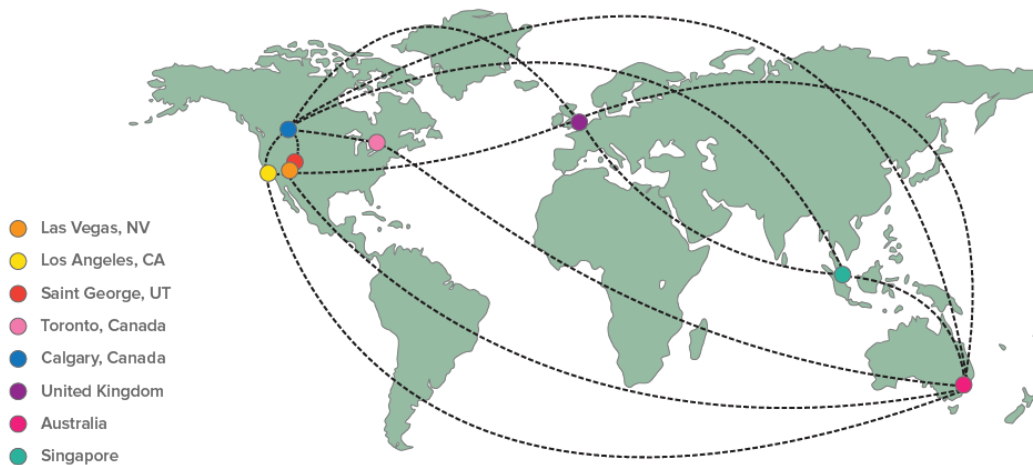


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PLUS
EMPLOYEES
WORLDWIDE

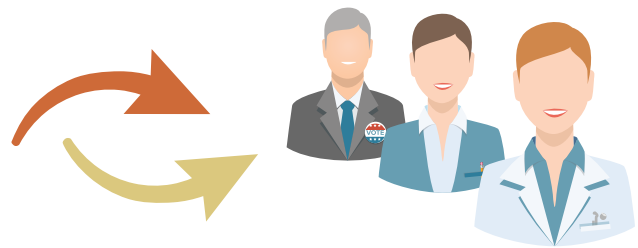


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WORLDWIDE DATA CENTERS
(12 Tier-1 Telcos Providers Insure Redundancy)



OVER 1600
SATISFIED
CUSTOMERS



Utah, US

560 South Valley View Dr.
Ste 3 St. George, UT
435-627-2107
866-745-1900
sales@tcnp3.com

New Jersey, US

5218 Atlantic Ave.
Mays Landing, NJ
609-837-8200
888-421-4151
sales@tcnp3.com

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Vaughan, ON L4H 3M7
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